# FREQUENTLY ASKED QUESTIONS

# Noarlunga Aquatic Centre refurbishment

### What is the City of Onkaparinga planning for the Noarlunga Aquatic Centre?

The planned works include a new roof, support column repairs, the installation of a new main switchboard, a 99kW solar system, a new pool liner, separation of the kids' pool from the main pool, the addition of an accessible ramp, and installation of a new water filtration system.

### When will the refurbishment start?

The refurbishment is expected to begin in July 2025.

### Why does the centre have to close and how long will it be closed?

The refurbishment will include extensive works that unfortunately cannot be completed while the facility remains open. For much of the refurbishment, the pools will need to be drained to allow work on the pool liner and to eliminate hazards to workers associated with the large body of water.

The refurbishment works could take up to 12 months to complete.

### Will the gym and other facilities remain open during the pool shutdown?

Given the extent of the proposed work the whole centre will be closed during the upgrade.

### I am a member of the gym. What will happen to my membership?

All current services will remain available until the closure begins in July 2025.

If you are a member of the Noarlunga Aquatic Centre gym, you can continue your fitness routine by accessing the Seaford or Aldinga gyms with your existing membership. Further details can be found on our website:

Seaford Recreation Centre
📍 620 Grand Boulevard, Seaford Rise SA 5169
📞 8488 2000 ✉
active@onkaparinga.sa.gov.au

Aldinga Recreation Centre
📍 2 McRae Street, Aldinga Beach SA 5173
📞 8488 2000 ✉
active@onkaparinga.sa.gov.au

If you wish to cancel or place your membership on hold during the closure, you can do so without cancellation fees. Please contact our team at:
📞 8488 2099 ✉
NARC.Reception@onkaparinga.sa.gov.au

### I am a regular user of the pool. What alternative aquatic facilities are available?

We understand this closure may impact your routine.
To assist you, we have put together a list of alternative aquatic facilities and the services they provide.
We encourage you to contact them early to secure the facilities and services you need.

### How much will the refurbishment cost, how much is the council contributing, and will this impact council rates?

The refurbishment is a $10.8 million project.

In early December 2024, the Hon Catherine King MP and the Hon Amanda Rishworth MP announced that council was successful in our application for $5.4 million grant funding from the Federal Government through the Thriving Suburbs Program.

At the 10 December 2024 Council meeting, matched funding of $5.4 million was approved. Council's contribution to the project has been identified in council's budget and Long Term Financial Plan.

CITY OF ONKAPARINGA | Your Say

### What is the current condition of the roof?

The roof has been in place for over 30 years and is showing signs of deterioration. Addressing the deterioration now will ensure safety and longevity of the facility for another 30 years.

### How will the roof be repaired?

We will remediate the support columns and replace the roof and ceiling.

### Why is a solar system being installed?

The Noarlunga Aquatic Centre is the council's highest energy consumer and greenhouse gas emitter. A 99kW solar system will significantly reduce both energy usage and emissions.

### Why does the lagoon pool need to be separated from the main pool?

Separating the lagoon pool from the main pool will improve temperature control and safety for younger swimmers. It will also allow for better maintenance and more efficient operation of the pools.

### How will the new pool liner and filtration system benefit users?

New pool tiles or a vinyl lining will maintain the integrity and improve the durability of the pool and reduce the need for costly repairs, while a modern filtration system will use fewer chemicals and energy, improving water quality and sustainability.

### Is the current pool filtration system effective?

The current system is aging and while it does treat water to the required standards so the pool is safe to swim in, the new system will provide a higher level of bather comfort, be more efficient, reliable, and cost effective to operate.

### Will the refurbishment affect membership fees or pool entry costs?

Membership fees and pool entry costs won't be used to fund upgrades. Fees and charges are considered as part of our annual budget and council will always need to balance operating costs with cost of living pressures on the community.